

Together we go places

FREQUENTLY ASKED QUESTIONS

Q. Where is the Ennore port located?

A. Ennore port is located approx. 25km north of Chennai in southern India.



Q. How to I book my cargo to port Ennore?

A. **Step 1:** Login to my.safmarine.com and click on the 'book new shipment' option

Step 2: Search for '**Ennore Chennai**' to book your cargo to/from Ennore

Step 3: Confirm and configure your booking

Q. What is the infrastructure available at the Ennore port?

A. The Port has a newly constructed state of the art Container terminal built and operated by Adani Ports. It has got the following infrastructure:

- i. 0.6 million TEUs capacity
- ii. 330m Quay length
- iii. 15m draft alongside
- iv. 3 no. Quay Cranes 22 across
- v. 9 no. e-RTGs
- vi. 3619 Ground slots

Together we go places

Q. What are the benefits of shipping to Ennore port over Chennai Port?

A. There is no congestion at Ennore and thus reduced lead time. The Container terminal is also newly built and is state of the art. It is well connected to the key south Indian locations via rail and/ or road network. The table below gives all the inland and store door acceptance points to/from Port Ennore:

Inland Acceptance Points	Rail	Road	Transit time
Bangalore	✓	✓	1-2 days
Hoskote		✓	1-2 days
Hosur		✓	1-2 days
Pondicherry		✓	1-2 days
Irungattukottai		✓	1-2 days

SD Acceptance Points	Transit Time
Mysore	1-2 days
Sri City	1-2 days
Oragadam	1 day

Q. How is Ennore port connected to other major cities like Bangalore?

A. Ennore port has a rail head inside the Port and hence cargo bound to Bangalore can be moved via rail service and all movements to Bangalore will be executed within 24 hrs of discharge.

Q. Are all current CFS and ICDs are connected to Ennore port?

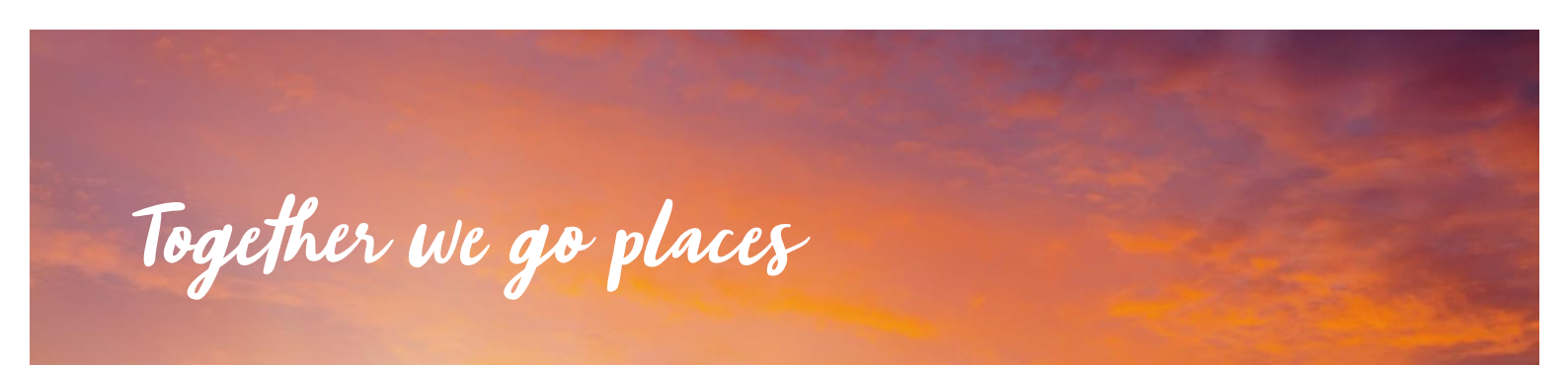
A. Yes, all the CFSs in Chennai region and the ICDs that are currently being served through Chennai and Kattupalli ports are all has been connected to Ennore port as well.

Q. Is there any difference in process of CFS nomination?

A. The CFS nomination process remains the same as Chennai. Please login into www.depositslip.in to nominate preferred CFS

Q. Are there any Cargo restrictions applicable for Ennore port?

A. Ennore port being a major port, there are no cargo restrictions



Together we go places

Q. Are there any OOG cargo restrictions at Ennore port?

A. Yes, the height restriction at the railway level crossing located on the approach road to Ennore port is 5 metres from ground level (inclusive of trailer and container height)

Q. What is the Shipping Bill and Bill of Entry process applicable for Ennore port?

A. For Exports:

- The shipping Bills for Factory stuffed boxes have to be filed as INENR1.
- The shipping Bills for the CFS stuffed boxes have to be filed for INMAA1 and movement to Ennore port via TP with gateway port mentioned as INENR1.
- The Bill of Entry for DPD boxes to be filed as INENR1.
- The movement of CFS boxes is via TP and Bill of Entry filing will be INMAA1.

Q. What is the process of registration for customers at Ennore port/Customs etc..?

A. Custom house agents need to register themselves with ICEGATE for customs registration. For port registration number please get in touch with Adani Port at the below numbers
Ennore Port:

1. Documentation: +91 7823990351;
2. Customs/ Sales and General Queries: +91 7299023169; +91 89398 22018

Q. Is there any change in the cargo sampling process for Fruits / Chemicals / Leather etc.?

A. The process is same as Chennai Port.

Q. Is there any change in the DPD and Preferred CFS process?

A. The process is as same as Chennai port.

Q. Is there any change in the split manifest process?

A. The process is as same as Chennai Port.

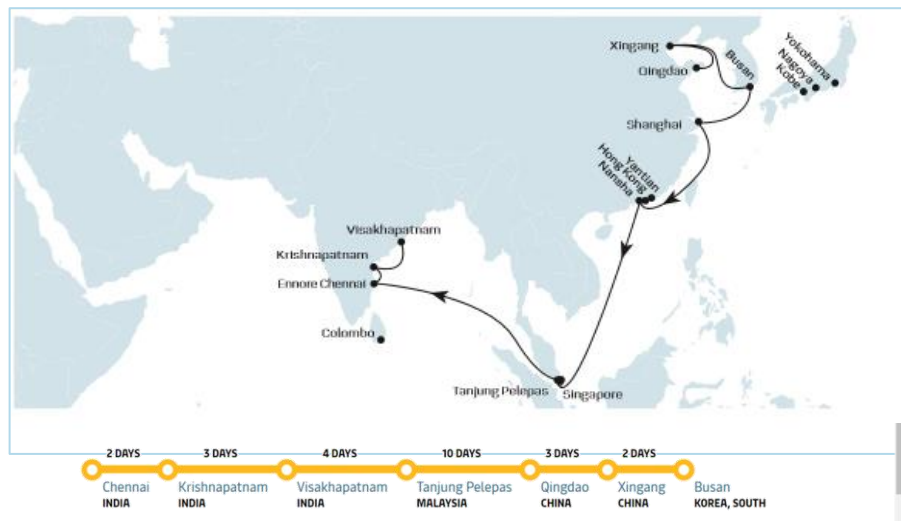
Together we go places

Q. Does the Ennore Port have sufficient reefer plug points?

A. The terminal has 150 reefer plugs.

Q. Is there any change in transit time for Chennai Express to end customers?

A. There will be no change in the transit time. Here is a route map of the CHX service with the transit times.



To know more about Ennore login to our www.safmarine.com

To book your cargo log on to my.safmarine.com